



Company Pet Policy

At Rodd Hotels & Resorts our pets mean a lot to us and we get excited to pass that treatment onto your pets whenever possible. We know your pets are family and when you stay with us your family is our family!

Rules to “Paws” For If Heading Out:

- Pets must wear a current year license tag on their collar
- Pick up after your pet and dispose of waste in garbage can area, please refer to posted signs for any restrictions which may be enforced in any given area

We ask that you accompany your pet at all times while staying at one of our properties. Pets are not permitted to be left alone in our guest rooms for extended periods of time under any circumstances. If you are travelling with a vehicle, you may decide to leave your pet in your vehicle for short periods of time. If you are planning on attending activities that your pet cannot attend, we recommend arranging pet care in advance. We are happy to assist you to reserve a company that would be able to pet sit.

Terms & Conditions:

- Please register your pet(s) on your guest list when checking in. This is both for our knowledge and for your well-being in case of an emergency.
- Owner must sign a waiver at check-in.
- Keep your pet on a leash or crated while on the hotel grounds at all times. Also be mindful of the city by-laws where you are visiting, as some do require pets to be on leashes at all times when enjoying public areas.
- Pets may not be left in the guest room unattended for extended periods of time.
- In case of an emergency, owners must provide a contact number to the Front Desk where they can be reached at any time.
- We realize that accidents happen. Any property damage caused by a pet will be the pet owner's responsibility and the appropriate charges will be applied to your folio.
- Please contact housekeeping to make arrangements for room cleaning. Because we can't service your room while you and your pets are present, we suggest you schedule a time during the hotel's normal cleaning schedule for us to clean while you are out and about. (Maybe this is a good time to think about a walk?)
- Pets are not permitted in any restaurants, lounges, meeting rooms, pool areas or fitness rooms at any of our properties (except for Certified Guide Dogs).
- Each property has a set “pet friendly” floor, when booking your reservation please make sure to mention that your pet will be accompanying you on your trip. After booking online, just call the property directly and ask them to add your pet to your reservation.

- Currently, our pet policy only accepts dogs and cats. If you plan on travelling with a different house pet, please inquire directly to the hotel or resort you wish to stay at.
- A maximum of two small dogs or one large dog is allowed in your guestroom.
- We welcome well-behaved and trained dogs, if we feel that your pet is causing a nuisance to other guests or barking incessantly during your stay, hotel/resort management reserve the right to ask you to leave.
- Guests are required to remove all traces of an animal being present at the property.
- In consideration for other hotel guests and staff, please clean up after your pets. If your cat is staying with you, you'll need to provide a litter box.
- Pets are not permitted on any golf course (applies to resort properties only).
- Please do not use the balcony of your room as a place 'to do your business' if applicable. Please venture outside with your pet and help them take in all the new sights and smells that a new city has to offer.
- Proper medical certification specifying that all vaccinations are up to date must be available upon request.
- Please do not bathe your pet in your room. Our staff would be happy to direct you to a dog wash facility should you require the service.