

## Our Pet Paw-licy ♥



Rodd Hotels & Resorts recognizes that pets are considered part of our guests' family. Our hotels & resorts are designated as pet-friendly, and welcome cats and dogs!

### OUR PET FEE

To provide you and your furry friend with the best hospitality experience, we charge a **\$25** pet fee. This fee is non-refundable, non-inclusive of taxes, and it's charged per room.

### TERMS & CONDITIONS

- Guests **should register their pet(s)** when checking in, failure to do so will result in a **charge of \$200 applied to your account**. The pet policy and a fillable registration sheet will be provided by the front desk. This is both for our knowledge and for your well-being in case of an emergency. By registering your pet(s) at check-in, you are agreeing with the terms & conditions of our pet program.
- No more than **2 pets per room** are allowed.
- Guest accepts **full responsibility for pet(s)** on property and **is responsible for any injuries suffered by pet on premises** as well as any damages including personal injury to hotel, guest, third party or property. Any damages incurred while your pet is on property will be **100% guest responsibility**.
- Guest is responsible for **properly cleaning and disposing of pet waste** on premises.
- Unfortunately, **no pets are allowed in the pool, fitness or food & beverage areas**, except for certified guide dogs. Please note that certain provinces allow us to welcome pets at outdoor food and beverage areas/patios.
- The pet **should not disrupt the quiet enjoyment of other guests**, including excessive barking.
- Pet(s) **must be on a leash or in a carrier anytime they're outside of your room** and should not be left unattended.
- For our staff to provide housekeeping services, you must either be present and restrain your pet, or you need to remove your pet from your room.
- Properties may have designated "pet-friendly" rooms, when booking your reservation please make sure to mention that your pet will be accompanying you on your trip.
- Currently, our pet policy **only accepts dogs and cats**. If you plan on travelling with a different house pet, please inquire directly at the hotel or resort where you wish to stay.
- Pets are **not permitted on any golf course** (applies to resort properties only).
- Please do not bathe your pet in your room.

## IF YOU'RE HEADING OUTSIDE

- Be mindful of the city by-laws, as some do require pets to be on leashes at all times when enjoying public areas.
- Pick up after your pet and dispose of waste in a garbage can, please refer to posted signs for any restrictions which may be enforced in any given area.
- We ask that you accompany your pet at all times while staying at one of our properties.
- Pets are not permitted to be left alone in our guest rooms for extended periods of time under any circumstances.
- If you are planning on attending activities that your pet cannot attend, we recommend arranging pet care in advance.

## TREATS & SPECIAL CARE

If available at the property, pet treats, water and food bowls, pet beds, toys, and waste bags can be provided by the front desk staff.

If your pet needs any medical assistance or in case of any emergency, our front desk will be able to help find the nearest veterinarian and clinic.

We appreciate your understanding and we hope you and your pets have a great stay with us!

